

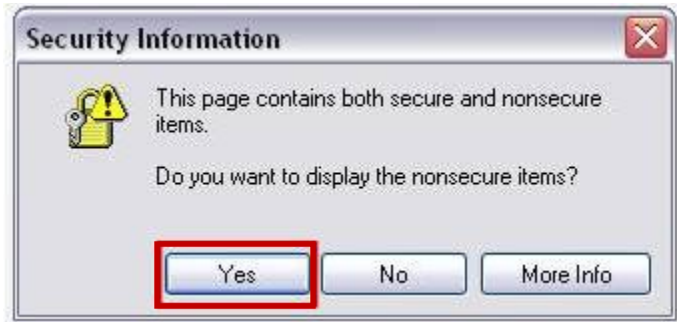
Internet Explorer Browser Updates for Dell Punchout

For security reasons contents of certain pages will not load because there are mixed contents on the page. Below you will find a couple of solutions to resolve the “blank page” error within the Chrome browser.

Solution 1:

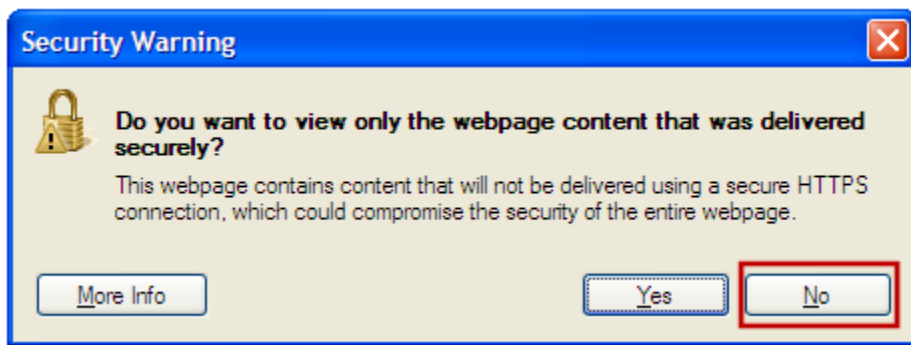
1. For version 7, click “Yes” to continue to display the non-secured content on the page.

Internet Explorer Version 7/Warning Dialog Box for Mixed content



2. For version 8, click “No” when asked whether you only want to display the secured content on the page.

IE 8 Security Information / Warning Dialog Box for Mixed content



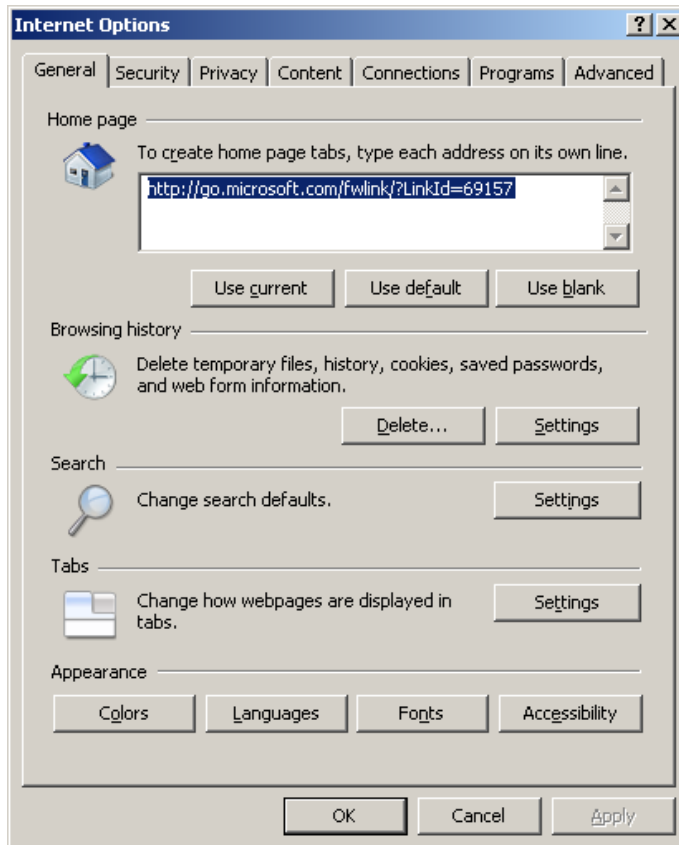
Solution 2:

3. If the above dialog boxes do not appear, follow the steps below to add *.dell.com and enable the “Mixed Content” popup window.

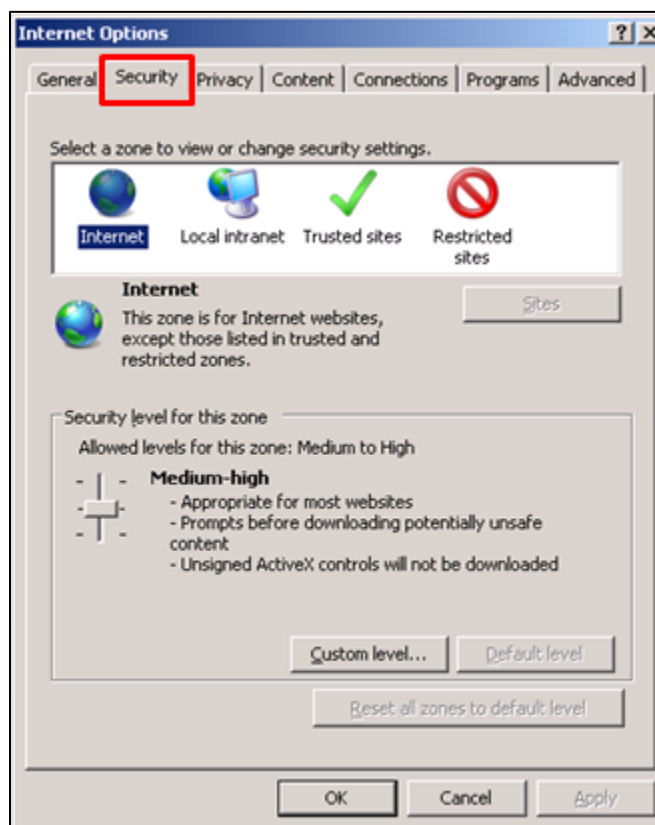
Add dell pages in trusted sites:

1. Open IE Browser
2. Click **Tools** Menu
3. Click on **Internet Options** option. **[DETAILED STEPS BELOW WITH SCREENSHOTS]**

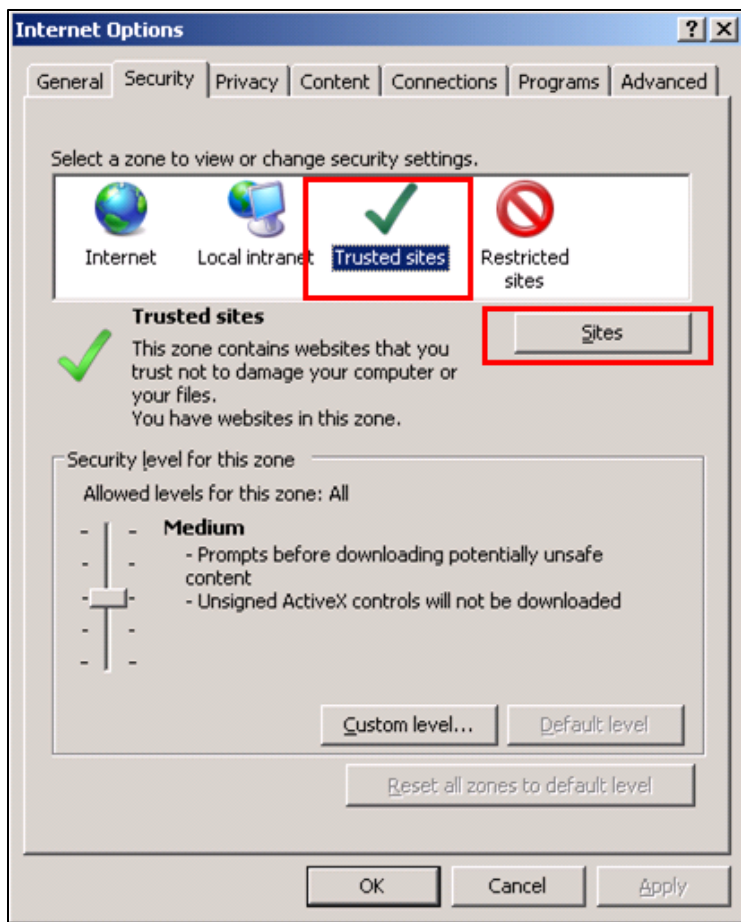
4. Internet Options model window is displayed



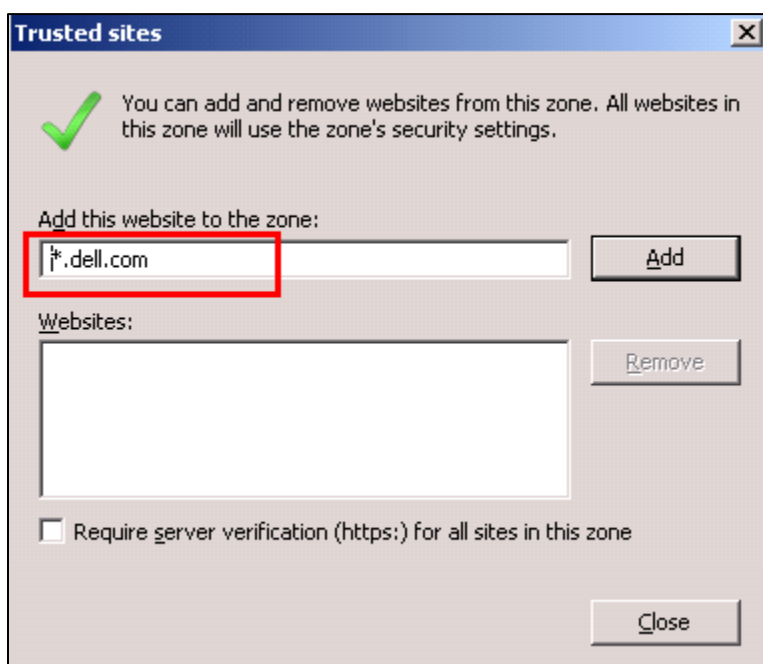
5. Select Security Tab



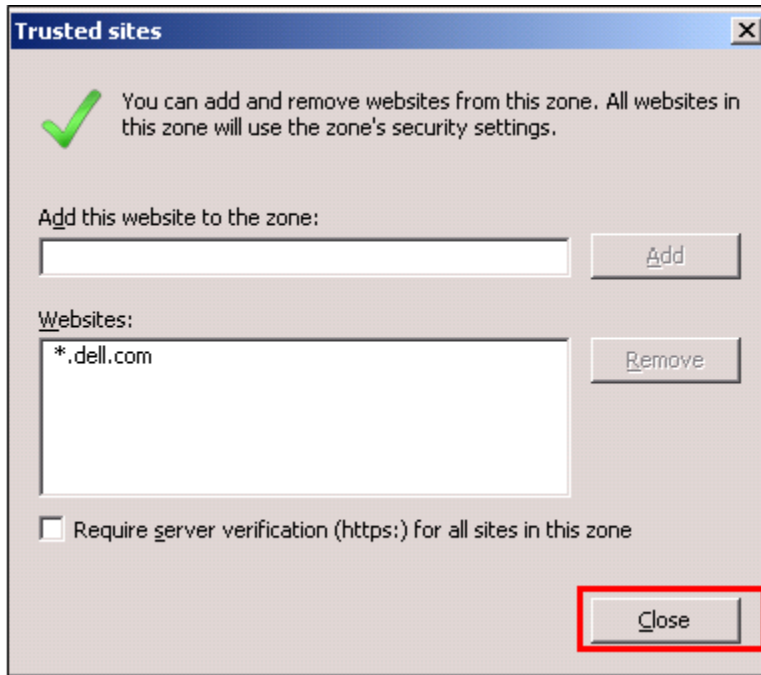
6. Select the **Trusted Sites** icon
7. Click the **Sites** button



8. "Trusted Sites" child window comes up
9. Type ***.dell.com** in Add this website to the zone text box
10. Un-Check require server verification (https:) for all sites in this zone checkbox
11. Click on **Add** button



12. Click the **Close** button to save the settings and close child window

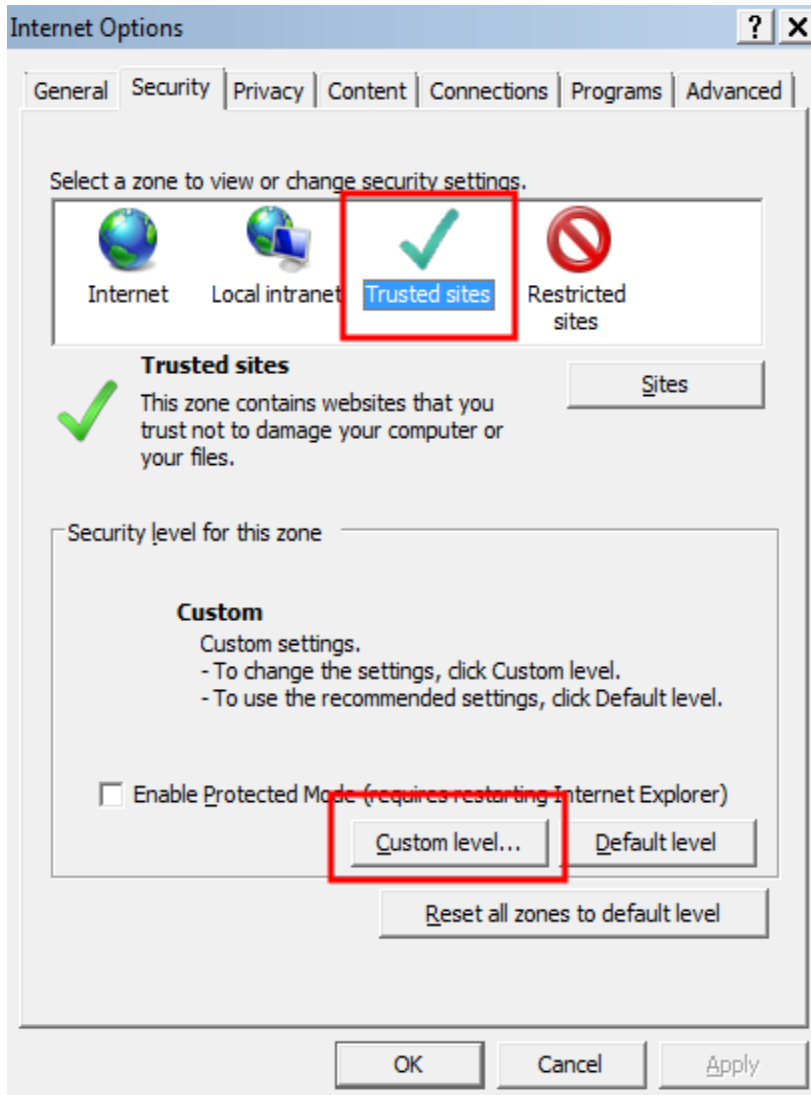


13. Click **OK** button to close model window

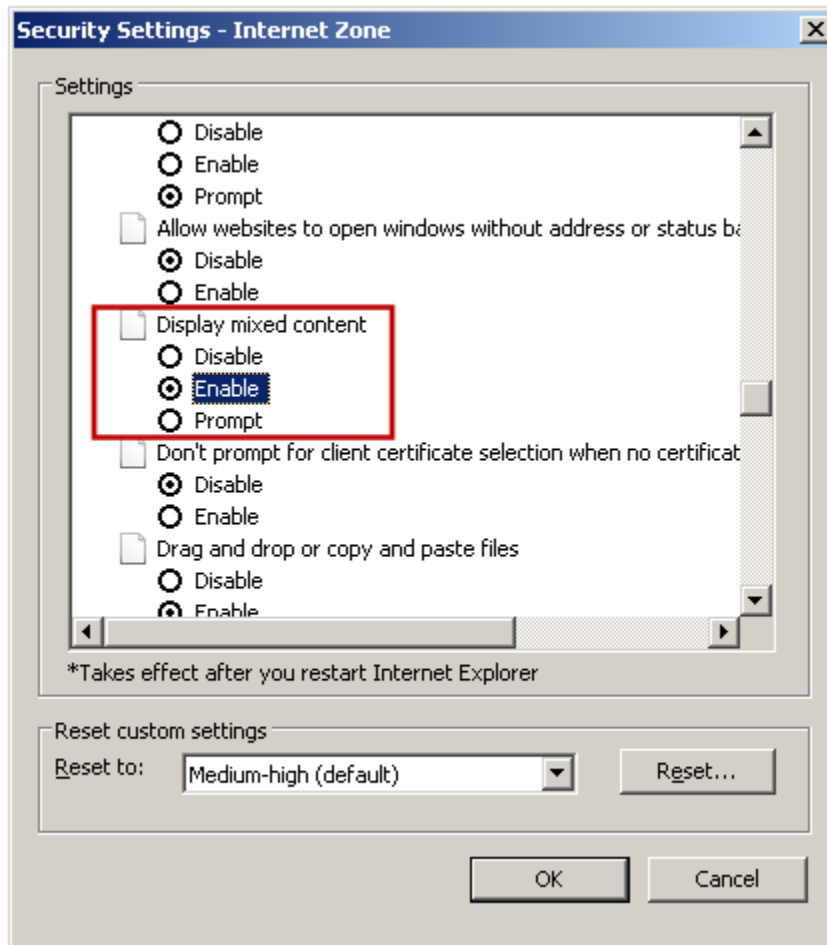
14. Close and open the Internet Explorer again

- If necessary, please follow the below steps to enable the Mixed Content Settings.
 1. Open IE Browser
 2. Click **Tools** Menu
 3. Click on **Internet Options** option. **[DETAILED STEPS BELOW WITH SCREENSHOTS]**

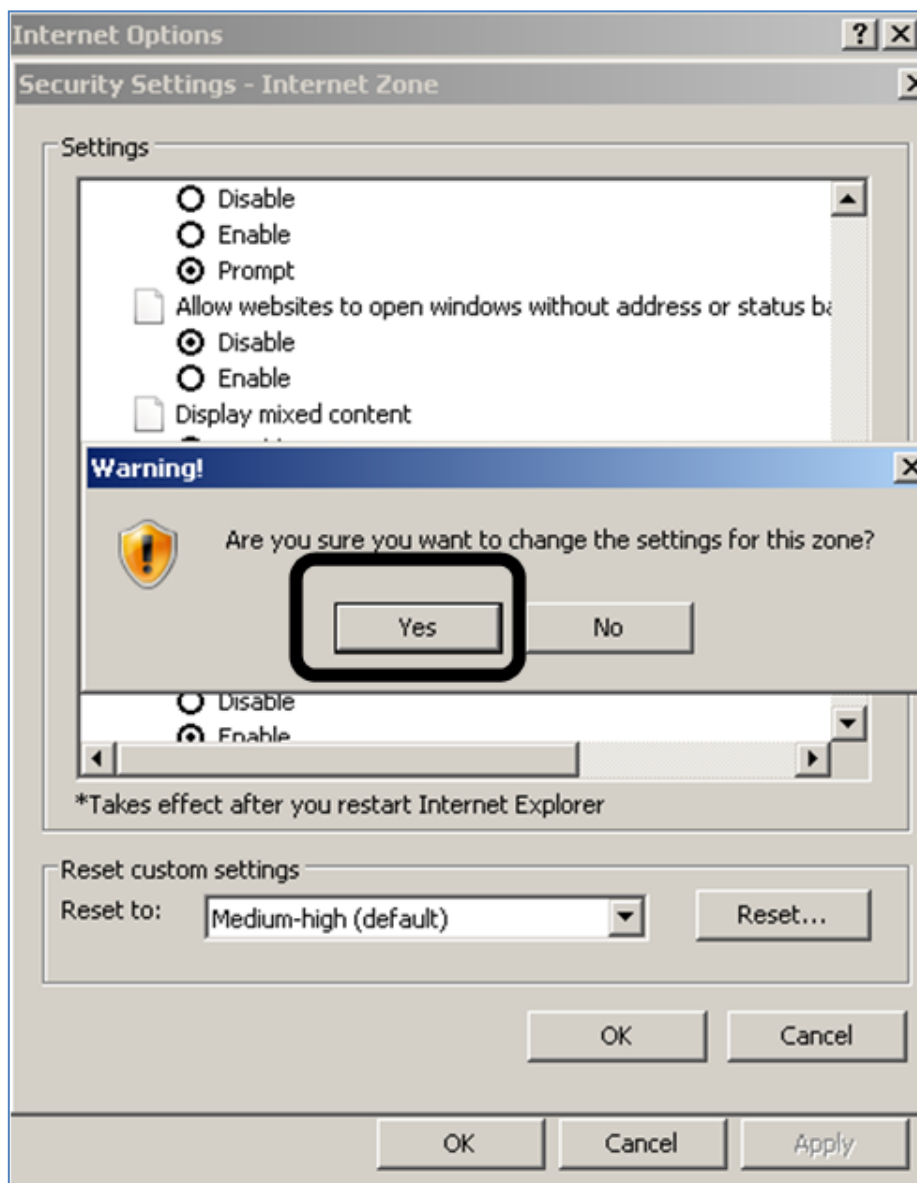
4. Select the **Trusted Sites** icon
5. Click the **Custom Level** button



6. In the Settings area, scroll down to the Miscellaneous section and select **Enable** in the Display mixed content area.

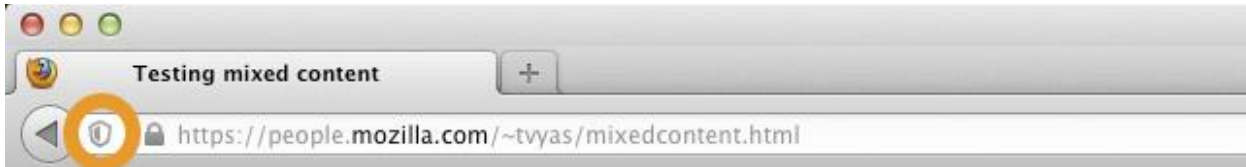


7. Click the **Yes** for activating the mixed content settings
8. Click on **OK** at the bottom



Mozilla FireFox Browser Updates for Dell Punchout

For security reasons contents of certain pages will not load because there are mixed contents on the page. Below you will find a couple of solutions to resolve the “blank page” error within the Mozilla FireFox browser. Typically, users will see a blank screen with a small shield symbol in the address bar, as circled below.



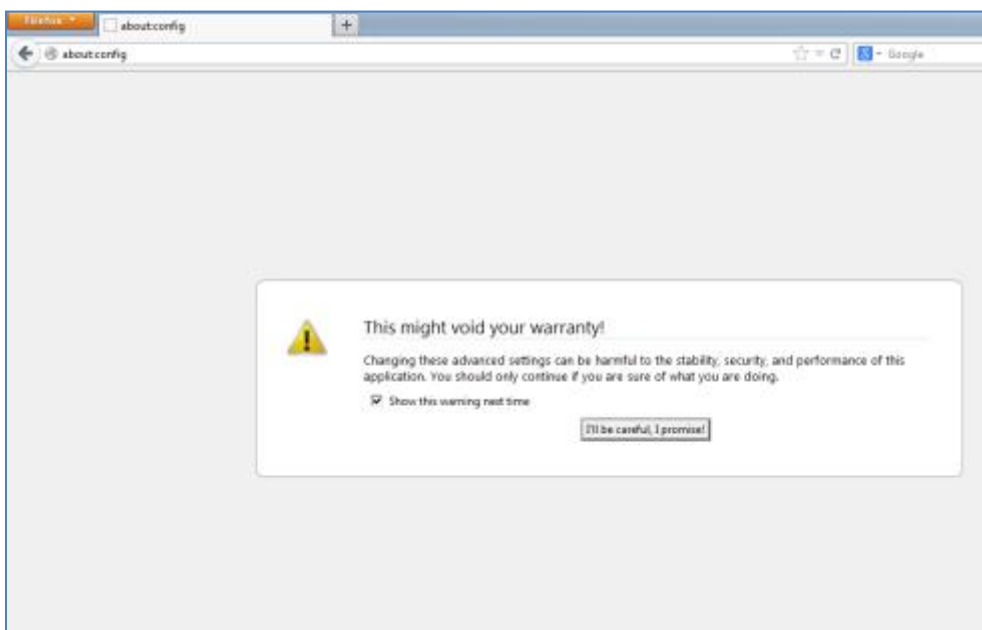
Solution 1:

- Clicking on the shield symbol will trigger the option to “Disable Protection on this Page”.
- This solution will allow the supplier’s page to load for this one session only.

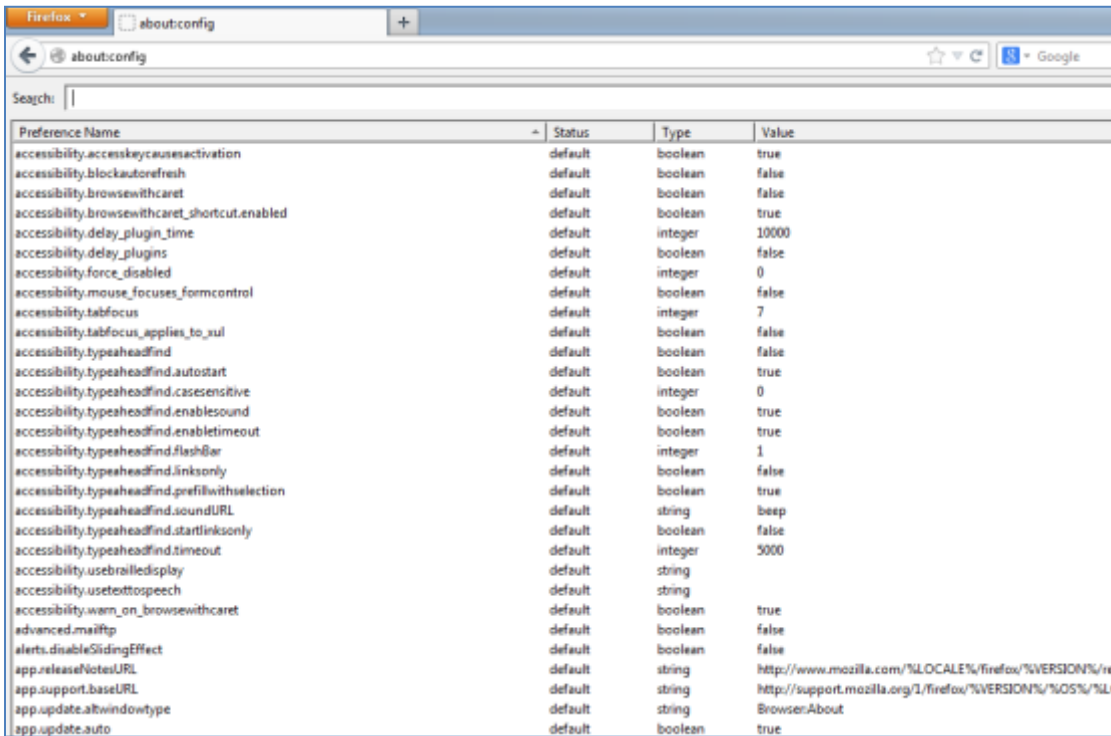
Solution 2:

- It is possible to disable the Mixed Content Blocker so that you only have to do it one time.
- To disable the Mixed Content Blocker, perform the steps below:

1. Open Firefox and in the address bar, type **about:config** and press Enter.
2. Click the **I'll be careful, I promise!** button



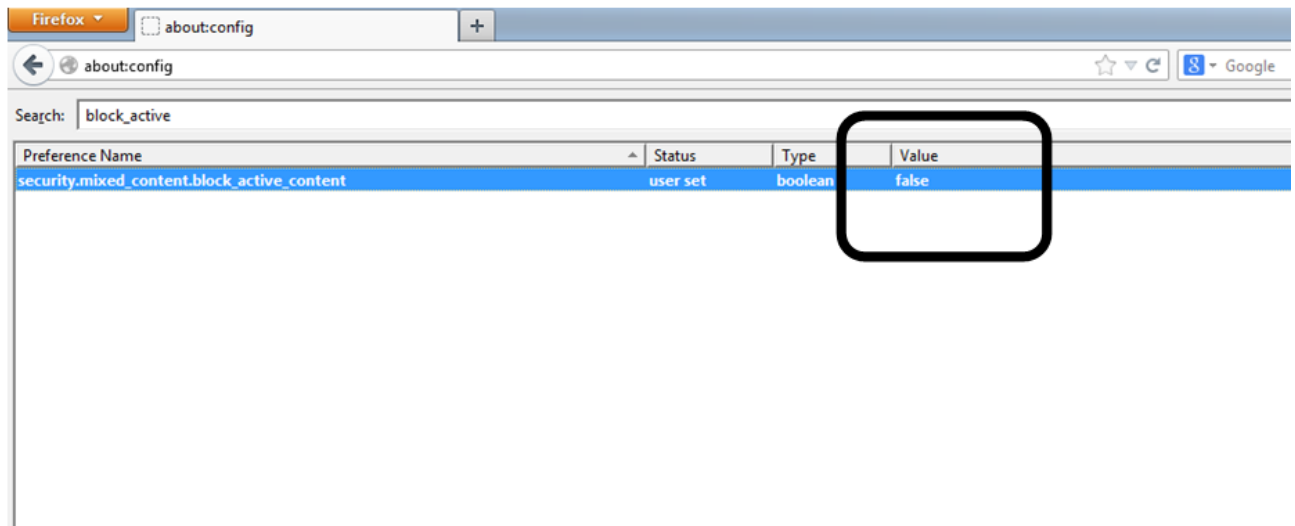
3. In the search field, type **block_active**.



The screenshot shows the Firefox 'about:config' page. The search bar at the top contains the text 'block_active'. Below the search bar, a table lists various preferences. The table has four columns: 'Preference Name', 'Status', 'Type', and 'Value'. The search results are filtered to show only preferences containing 'block_active' in their name.

Preference Name	Status	Type	Value
accessibility.accesskeycausesactivation	default	boolean	true
accessibility.blockautorefresh	default	boolean	false
accessibility.browsewithcaret	default	boolean	false
accessibility.browsewithcaret_shortcut.enabled	default	boolean	true
accessibility.delay_plugin_time	default	integer	10000
accessibility.delay_plugins	default	boolean	false
accessibility.force_disabled	default	integer	0
accessibility.mouse_focuses_formcontrol	default	boolean	false
accessibility.tabfocus	default	integer	7
accessibility.tabfocus_applies_to_xul	default	boolean	false
accessibility.typeaheadfind	default	boolean	false
accessibility.typeaheadfind.autostart	default	boolean	true
accessibility.typeaheadfind.casesensitive	default	integer	0
accessibility.typeaheadfind.enabletsound	default	boolean	true
accessibility.typeaheadfind.enabletimeout	default	boolean	true
accessibility.typeaheadfind.flashbar	default	integer	1
accessibility.typeaheadfind.linksonly	default	boolean	false
accessibility.typeaheadfind.prefillwithselection	default	boolean	true
accessibility.typeaheadfind.soundURL	default	string	beep
accessibility.typeaheadfind.startlinksonly	default	boolean	false
accessibility.typeaheadfind.timeout	default	integer	5000
accessibility.usebrailledisplay	default	string	
accessibility.usetexttospeech	default	string	
accessibility.warn_on_browsewithcaret	default	boolean	true
advanced.mailftp	default	boolean	false
alerts.disableSlidingEffect	default	boolean	false
app.releaseNotesURL	default	string	http://www.mozilla.com/%LOCALE%/firefox/%VERSION%/re
app.support.baseURL	default	string	http://support.mozilla.org/1/firefox/%VERSION%/%OS%/%L
app.update.albindowtype	default	string	Browser:About
app.update.auto	default	boolean	true

4. Set the value for the one search result ("security.mixed_content.block_active_content") to **false** by double-clicking on it. [DETAILED STEPS BELOW WITH SCREENSHOTS]



The screenshot shows the Firefox 'about:config' page. The search bar at the top contains the text 'block_active'. Below the search bar, a table lists various preferences. The table has four columns: 'Preference Name', 'Status', 'Type', and 'Value'. The search results are filtered to show only preferences containing 'block_active' in their name. The row for 'security.mixed_content.block_active_content' is highlighted in blue, and a black box is drawn around the 'false' value in the 'Value' column.

Preference Name	Status	Type	Value
security.mixed_content.block_active_content	user set	boolean	false

Chrome Browser Updates for Dell Punchout

For security reasons contents of certain pages will not load because there are mixed contents on the page. Below you will find a couple of solutions to resolve the “blank page” error within the Chrome browser.

Solution 1:

- Change iframe URL to http ('s' removed from the URL).
- This solution will allow the supplier's page to load for this one session only.

Solution 2:

- After you click the Dell Punchout link in PeopleSoft it will take you to the Dell website, from here you will follow the steps below. You should only have to do this one time.
 1. Click on the **Shield** icon, as seen in the screenshot below
 2. Select the first option **Load anyway**, and you are done

