

Faculty Questions, Concerns, Issues, or Inquiries

What we do: Listen, Clarify Issues, Develop Options, Provide Information

No emails, please!



**Please call** 

## 803.463.1384





12th Annual Report 2017-2018

NUMBERS OF VISITORS 12 years = 600 2017-2018 = 50 Carnegie avg = 54

## **VISITOR CONCERNS**





NOT AN OFFICE OF NOTICE NOT MANDATED REPORTERS

(1) Evaluative Relationships - Questions, concerns, issues, or inquiries arising between people in evaluative relationships (i.e. senior faculty-junior faculty, program director faculty, chair-faculty, dean-faculty, faculty-student). (17 visitors in 2017-2018) (163 visitors all years - 27%)

(2) Career Progression and Development - Questions, concerns, issues or inquiries about administrative processes and decisions regarding entering and leaving a job, or what it entails, (i.e., recruitment, nature and place of assignment, job security, and separation). (12 in 2017-2018) (118 visitors all years - 20%)

(3) Peer and Colleague Relationships - Questions, concerns, issues, or inquiries involving peers or colleagues who do not have a direct supervisory relationship (e.g., two faculty members within the same department or conflict involving faculty members of the same college or unit). (3 visitors in 2017-2018) (76 visitors all years - 13%)

(4) Legal, Regulatory, Financial and Compliance - Questions, concerns, issues, or inquiries that may create a legal risk (financial, sanction etc.) for the organization or its members if not addressed, including issues related to waste, fraud, or abuse. (8 visitors in 2017-2018) (56 visitors all years - 9%)

(5) Compensation & Benefits - Questions, concerns, issues or inquiries about the equity, appropriateness and competitiveness of employee compensation, benefits, and other benefit programs. (6 visitors in 2017-2018) (52 visitors all years - 9%)

(6) Values, Ethics, and Standards - Questions, concerns, issues, or inquiries about the fairness of organizational values, ethics, and/or standards, the application of related policies and/or procedures, or the need for creation or revision of policies, and/or standards. (3 visitors in 2017-2018) (49 visitors all years - 8%)

(7) Services/Administrative Issues - Questions, concerns, issues or inquiries about services or administrative offices. (No visitors in 2017-2018) (32 visitors all years - 5%)

(8) Safety, Health, and Physical Environment - Questions, concerns, issues or inquiries about Safety, Health, and Infrastructure-related issues. (1 visitor in 2017-2018) (31 visitors all years - 5%)

(9) Organizational, Strategic, and Mission Related - Questions, concerns, issues, or inquiries that relate to the whole or some part of an organization. (No visitors in 2017-2018) (23 visitors all years - 4%)



Carolinian Creed Leadership. Compassion. Integrity. Respect. Acceptance. Our goal: Fairness Objectivity Impartiality

## \*www.sc.edu/ombuds/\*